



# Jaggaer Portal Supplier manual Rev. of 05 September 2022



## OPERATING INSTRUCTIONS FOR SUPPLIER QUALIFICATION

#### **Qualification process on the Jaggaer portal**

#### You will receive up to 3 emails for 3 different steps of the qualification process

FIRST: "Welcome email". (Optional) SECOND email THIRD email "Request Acceptance of General "Request revision form". revision form". **Registration Conditions** Refers to the acceptance of Refers to the completion Change temporary when the seller fee. of the qualification process accessing the portal for (From page 12 to page 21) by providing company the first time. data and the mandatory (from Page 6 to page 10) If you are not required to documentation. pay the seller fee, you will (From page 23 to 30) receive only the THIRD email as described at step 3. (From page 23 to 30)

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## 1. FIRST EMAIL Welcome e-mail

**FIRST Email - Acceptance General Conditions of Registration and Change Password** The user in charge of managing the qualification on the Jaggaer portal will receive this first email

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#### Welcome on Siram Veolia Supplier Portal

siramveolia-portalefornitori-prep@jaggaer.com <siramveolia-portalefornitori-prep@jaggaer.com> A: 22 settembre 2022 15:52

#### Dear Sirs,

Siram Veolia, as part of a plan of continuous improvement and innovation of its systems and procedures, has implemented a Portal aimed at streamlining and making more efficient its eProcurement Processes, from Supplier Qualification to Sourcing initiatives Management.

The Supplier Portal will become the official means of communication and interaction between Siram Veolia and all its Suppliers and Partners, in order to:

- strengthen the existing relationships,
- · expand the know-how in the Supply Chain,
- consolidate the transparency of the purchasing processes.

To achieve this goal, the Siram Veolia group, through the Supplier Portal, will be able to:

- · optimize the data flow during the onboarding phase
- · let all Suppliers easily reach and update the documentation and questionnaires
- carry out performance evaluation campaigns
- · cooperate in the implementation and development of action and improvement plans
- communicate through warnings and recommendations

With this email we are providing you with your credentials to access the system (https://siramveolia-portalefornitori-prep.app.jaggaer.com).

- Username: companyname
- Password: 5751888669

After the first access, you will be asked to accept the General Registration Conditions, a necessary step to access the services of the Platform.

You may then be contacted to complete or update the information and documentation relating to your company.

The completion of these is a mandatory condition for the inclusion of your company into the Siram Veolia Vendor list and for being invited to Sourcing events. For support or further information on this procedure, please refer to:

the Help Desk, by writing to the following e-mail address: portale.fornitori@veolia.com

 the User Manual available on the Portal home page, "Supplier Support" Section: https://siramveolia-portalefornitori-prep.app.jaggaer.com Thanks for your attention and welcome aboard!

Siram Veolia





Once you click the link to enter the portal select "Reserved Area" (1) and enter Username and password (2)

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#### Siram Veolia Official Suppliers Portal

si pone come obiettivi principali la semplificazione, l'ottimizzazione e l'integrazione del Sistema di Procurement di Siram.

La piattaforma offre un accesso più interattivo ai processi che coinvolgono i fornitori, facilitando e rafforzando il rapporto tra il gruppo Siram Veolia e i fornitori stessi, ampliando la supply chain e consolidando la trasparenza del processo di acquisto.





Area Riservata Documenti

i Assistenza Fornitori

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## Accept the terms and conditions of registration, access and use of the SIRAM SUPPLIER PORTAL and click "Next"

#### SIRAM 🕢 VEOLIA

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Adobe PDF File

#### TERMS AND CONDITIONS OF THE SIRAM SUPPLIERS' PORTAL REGISTRATION, ACCESS AND UTILIZATION

1. WHEREAS AND GENERAL PRINCIPLES

SIRAM S.p.A., with sole shareholder and subject to the direction and coordination of Veolia Energie International S.A., with registered office in Via Anna Maria Mozzoni, 12 – Milan, has created – for itself and in the interest of the other companies belonging to the SIRAM Group (i.e. subsidiaries directly or indirectly controlled by SIRAM, as per article 2359, comma 1, number 1, and comma 2 c.c. of the Italian Civil Code, and hereinafter jointly referred to as "SIRAM") – a web portal (hereinafter referred to as "SIRAM") – a web portal (hereinafter referred to as "SIRAM") – in the purpose of managing online negotiations, information exchange, and commercial relationships between SIRAM and third parties that, within the scope of their entrepreneurial, institutional, or professional activity, are interested in submitting an application to be included – to the full and indisputable discretion of SIRAM – in the vendor management system (albo fornitori) for actual and/or potential suppliers accredited by SIRAM (hereinafter, "Suppliers").

In particular, the SIRAM Suppliers Portal allows, among other online functions:

1) The definition and the management of the vendor management system;

2) The management of Suppliers' qualification processes;

3) The selection of the Suppliers and the definition of supply contracts, also by means of online negotiations (hereinafter defined as "Events") including, by way of mere example, requests for information, requests for quotation, and online bids (the latter hereinafter, "Auctions");

4) The management of Suppliers' performance assessment processes.

The Portal is based upon a technological platform developed and created by Bravosolution S.p.A. (hereinafter, in short, the "Platform") branded and licensed to SIRAM, which can be accessed at the following web address https://siramveoliaportalefornitori.app.jaggaer.com/web\_en/login.html.

The access and registration to the Portal by the Suppliers, as well as any possible subsequent acceptance of their application, their assessment, and their insertion in the SIRAM Suppliers Portal by SIRAM do not constitute any contractual proposal as per articles 1326 as of the Italian Civil Code and do not imply any whatsoever commitment by SIRAM nor the acknowledgement of any right and/or expectation and/or concession to the Suppliers to receive assignments, calls for bid, and/or subscription of



#### Enter your new password



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You will receive an email confirming that your password has been successfully changed

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#### Confirmation of change of password on Siram Veolia

1 messaggio

siramveolia-portalefornitori-prep@jaggaer.com <siramveolia-portalefornitori-prep@jaggaer.com> A;

Dear User,

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This email is to confirm that your password has been successfully changed for Siram Veolia on the 22 Sep, 2022 05:03 PM (CET - Central Europe Time DST) at https://siramveolia-portalefornitori-prep.app.jaggaer.com.

This is an automated notification. If you have not recently changed your password, or you suspect that your User account may have been compromised, please contact our Customer Support immediately.

22 settembre 2022 17:04



## 2. SECOND EMAIL Seller fee

#### **SECOND** Email request revision form - Acceptance of the seller fee

asm_859 - Qualification Assessment Form Review Requested by Buyer Organization SIRAM VEOLIA on Sira (Esterni) > Posta in arrivo × PRESERVE ×	am Veolia		ð	Ľ
siramveolia-portalefornitori-prep@jaggaer.com a me ▼	12:35 (O minuti fa)	☆	4	:
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Dear Company Name,				
The Buyer Organization SIRAM VEOLIA has requested to verify and/or complete the data in the Qualification Forms on Siram Veolia				
Qualification Code: asm_859 Evaluation Group Name: Valutazione di Qualifica				
Comment (optional):				
To access the Form Questions (if your profile allows it) click the following link and enter your Username and Password <a href="https://siramveolia-portalefornitori-prep.app.jaggaer.com/esop/155656480183658E710C">https://siramveolia-portalefornitori-prep.app.jaggaer.com/esop/155656480183658E710C</a>	<u>guest/login.do?qvu=</u>			
Or browse as follows:				
<ul> <li>Connect to https://siramveolia-portalefornitori-prep.app.jaggaer.com</li> <li>Click on "Assessments"</li> <li>Click on "Editable Assessments"</li> <li>Click on "SIRAM VEOLIA" Buyer Organization</li> <li>Select the available Forms</li> <li>Click on the pencil symbol to make the forms editable, complete the data and save</li> <li>Go back to the "forms page" and click on the blue button "RETURN FORMS TO BUYER"</li> </ul>				
You can find the supplier manual "Rev. of 05 September 2022" in the "Supplier Support" section of the Home page or by clicking the following link <u>https://siramveolia-portalefornitori.a</u> manuale_fornitore.pdf For further information please write to <u>portale.fornitori@veolia.com</u>	<u>op.jaggaer.com/attac</u>	<u>h/</u>		

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After clicking the access link <u>https://siramveolia-portalefornitori.app.jaggaer.com/</u> select "Assessments" under the section "My Organization"



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Then select **SIRAM VEOLIA** under BUYER ORGANIZATION



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Select " 00 SIRAM/SVIB - CONDIZIONI COMMERCIALI "



Click the Edit button to make the form editable.

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Download the conditions (1) and choose from the drop-down menu (2) the answer YES/NO (If the answer is "NO" click the blue button "Save and exit" (3) and follow the instructions from page 20)

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	1		Accettate le condizioni commerciali e vi impegnate al relativo pagamento?	<ul> <li>Accettazione Condizioni Commerciali (qui allegate) e impegno al relativo pagamento</li> </ul>	Si Condizioni commerciali di adesione	al Po	Supplier			

In case of confirmation of the fee, download the template to be filled in (1) and upload it completed, signed and stamped, selecting the symbol "+" Attach file (2)

#### ✓ ♥00 SIRAM/SVIB - CONDIZIONI SELLER FEE PORTALE FORNITORI ACCETTATE

∨ 00 S	IRAM/SVIB - CONDIZIONI SELLER FEE PORTAI	LE FORNITORI ACCETTATE		
	QUESTION	DESCRIPTION	RESPONSE	EDITABLE BY
1	Inserire le condizioni commerciali firmate	<ul> <li>Per procedere nella registrazione è necessario allegare le condizioni commerciali firmate per accettazione</li> </ul>	+ Attach file Download Template	Supplier

The document will be loaded (1). Then Select the blue button "Save & Exit" (2)

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		1	Accettate le condizioni commerciali e vi impegnate al relativo pagamento?	* Accettazione Condizioni Commerciali (qui allegate) e impegno al relativo pagamento	si	Sup	pplier			

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Finally select the blue button **RETURN FORMS TO BUYER** 



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## 3. THIRD EMAIL Qualification Assessment

## THIRD Email - Request revision form, refers to the completion of the qualification process with company data and mandatory documentation

asm_859 - Qualification Assessment Form Review Requested by Buyer Organization SIRAM VEOLIA on Siram Veolia 🧉 Posta in arrivo 🛪
siramveolia-portalefornitori-prep@jaggaer.com a me 👻
🛪 inglese 🔹 🗲 italiano 👻 Traduci messaggio
Dear Company Name,
The Buyer Organization SIRAM VEOLIA has requested to verify and/or complete the data in the Qualification Forms on Siram Veolia
Qualification Code: asm_859 Evaluation Group Name: Valutazione di Qualifica
Comment (optional): Dear Company Name, I invite you to complete your data on our portal, entering the personal data of your company and attaching the required documentation marked with an asterisk. At the end of the registration, you must click the button: "Return forms to buyer". I remain available for any further information and/ or clarification. Best regards Team Vendor Management SIRAM SPA
To access the Form Questions (if your profile allows it) click the following link and enter your Username and Password https://siramveolia-portalefornitori-prep.app.jaggaer.com/esop/guest/login.do?qvu=155656480183658E710C
Or browse as follows:
<ul> <li>Connect to <u>https://siramveolia-portalefornitori-prep.app.jaggaer.com</u></li> <li>Click on "Assessments"</li> <li>Click on "Editable Assessments"</li> <li>Click on "SIRAM VEOLIA" Buyer Organization</li> <li>Select the available Forms</li> <li>Click on the pencil symbol to make the forms editable, complete the data and save</li> <li>Go back to the "forms page" and click on the blue button "RETURN FORMS TO BUYER"</li> </ul>
You can find the supplier manual "Rev. of 05 September 2022" in the "Supplier Support" section of the Home page or by clicking the following link https://siramveolia-portalefornitori.app.jaggaer.com/attach/manuale_fornitore.pdf

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After clicking the access link <u>https://siramveolia-portalefornitori.app.jaggaer.com/</u>, select "Assessments" under the section "My Organization"



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Select SIRAM VEOLIA under BUYER ORGANIZATION



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Click on the blue text of each numbered module (example: 02 GENERAL SUPPLIER-COMPANY INFO)

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			2		Form	02 SIRAM - INFO GENERALI FORNITORE - AZIENDA	8			09/26/2022 03:12 PM	No
			3		Conditional Form	02A PARTITA IVA	8			09/26/2022 03:12 PM	No
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			6		Form	06 INFO GENERALI FORNITORE - UTENTE	8			09/26/2022 03:12 PM	No
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Click the Edit button to make the form editable

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			QUESTION	DESCRIPTION	RESPONSE	EDITABLE BY						
		1	Type of tax organization	* Select the type of organization		Supplier						
		2	European VAT	Indicate the European VAT number, composed of the country code (2 letters) + numerical code (eg. For Italy the number code consists of 11 digits, so the code will be: IT12345678901). For details on filling the piva code and rules applied for each European country, please refer to the attached document.	۵	Supplier						
		3	Legal address	* Enter the legal address		Supplier						
		4	POSTAL CODE	* Enter the postcode of the legal headquarters		Supplier						
		5	province	* Indicate the Province of Legal headquarters		Supplier						
		6	Headquarters Location	Indicate the location of the legal headquarters		Supplier						
प् र		7	Region	* Indicate the region Legal headquarters		Supplier						

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Once the form is completed, click the "Save & Next" button to proceed to the next form.

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SIRAM	VEOLIA			Cancel	Save & Next Save & Exit						
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	1 Type of tax organization * Select		* Select the type of organization	Company	Supplier						
	2	European VAT	Indicate the European VAT number, composed of the country code (2 letters) + numerical code (eg. For Italy the number code consists of 11 digits, so the code will be: IT12345678901). For details on filling the p.iva code and rules applied for each European country, please refer to the attached document.	FR0000000000  Characters available 1987 EU VAT Number Validation Rules.xlsx	Supplier						
	3	Legal address	* Enter the legal address	9-15 RUE MAURICE MALLET Characters available 1977	Supplier						
	4	POSTAL CODE	* Enter the postcode of the legal headquarters	92130 Characters available 1995	Supplier						
	5	province	* Indicate the Province of Legal headquarters	ISSY LES MOULINEAUX CEDX Characters available 1976	Supplier						
	6	Headquarters Location	Indicate the location of the legal headquarters	ISSY LES MOULINEAUX CEDX Characters available 1976	Supplier						
	7	Region	* Indicate the region Legal headquarters	Regione non italiana X 👻	Supplier						

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After completing all the forms with the data and documentation required, go back with the arrow



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If you fill out the forms correctly, all the flags will be green. Then click the blue button "RETURN FORMS TO BUYER".

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		3		Conditional Form	02A PARTITA IVA	0		09/26/2022 03:50 PM	09/26/2022 03:12 PM	Yes				
		4		Conditional Form	03Z INFO GENERALI FORNITORE - AZIENDA - DETTAGLIO COMUNE EXTRA ITALIA	0		09/26/2022 03:52 PM	09/26/2022 03:12 PM	Yes				
		5		Form	04 SIRAM - INFO GENERALI FORNITORE - SEDI OPERATIVE	٥		09/26/2022 03:52 PM	09/26/2022 03:12 PM	Yes				
		6		Form	05 INFO BANCARIE	0		09/26/2022 03:52 PM	09/26/2022 03:12 PM	Yes				
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		8		Form	06 INFO GENERALI FORNITORE - UTENTE	0		09/26/2022 03:54 PM	09/26/2022 03:12 PM	Yes				
2		9		Conditional Form	07A SIRAM - Fornitore Materiali e Servizi - DOCUMENTAZIONE	٥	03/26/2023	09/26/2022 04:01 PM	09/26/2022 03:12 PM	Yes				

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### For any doubt or request of informations please write to: <u>portale.fornitori@veolia.com</u>

# THANK YOU! Siram Purchasing Office